



# GREAT LAKES TILE PRODUCTS TERMS OF SALE

**SALES TAX** No Sales Taxes, Federal, State, County or Municipality for customers who provide Tax Exempt and/or state issued Resale Number.

**PAYMENT TERMS** Invoices are to be paid in U.S. Funds and are net 30 unless otherwise indicated on our invoice. Accounts 60 days or more past due are placed on C.O.D. and subject to 1.5% per month (18% per annum) service charge on the unpaid balance.

**PRODUCTION OR SHIPPING DELAYS** Shipping point is F.O.B. Shelby Township, Michigan or any other designated point. Any shipments lost in transit and/or delayed in receipt should be reported by the purchaser to Great Lakes Tile Products, Inc. as soon as it is determined. Great Lakes Tile Products, Inc. assumes no responsibility for production delays as a result from incidents prior stated or due to strikes, accidents or other matters beyond our control.

**LIMITED WARRANTY** The following is made in lieu of all warranties, expressed or implied. All recommendations, statements and technical data regarding our products are based on tests we believe to be reliable and correct, but accuracy and completeness of said tests are not guaranteed and are not to be construed as a warranty either express or implied. User shall rely on his/her own information and tests to determine suitability of the products for the intended use and user assumes all risks and liability resulting from the use of the product. Great Lakes Tile Products, Inc. sole responsibility shall be to replace that portion of the product of our manufacture which proves to be defective. Great Lakes Tile Products, Inc. shall not be liable for any or all personal injury nor property damage resulting from the handling, possession, use of, or inability to use or the resale of the product, whether used alone or in combination with other product or substances. In no event shall Great Lakes Tile Products, Inc. be liable for incidental or consequential damages, whether buyers (users) claim is in contract, negligence or otherwise. Recommendations or statements other than those contained in a written agreement, signed by an officer of Great Lakes Tile Products, Inc. shall not be binding.

**CLAIMS** Any claim for damage, shortages, mis-delivery or defects of the products purchased must be made in writing to Great Lakes Tile Products, Inc. at the time of delivery.

**HANDLING CHARGES** For orders of less than full package quantities, a \$5.00 packaging fee for a cardboard tube will be added to protect small quantity orders from in-transit damage.

**PREPAID FREIGHT** Freight is FREE for all orders over \$750.00. Orders under \$750.00, freight cost per package is \$30.00. We will consolidate package quantities into boxes to minimize the number of packages needed to fill your order. For western US, including Alaska, Arizona, California, Colorado, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington and Wyoming on orders less than \$750.00 a charge of \$50.00 for the first package and \$40.00 for each additional package. Orders are shipped FedEx Ground (subject to change without notice). Any overnight or expedited orders are subject to customer paid freight regardless of invoice total.

**RETURNS** All returns must be made within 30 days. Any return must be approved by Great Lakes prior to return, with a 20% restock charge for an account credit. All items must be in "Like New" condition, subject to our inspection. Any item purchased in "Mill Finish" is not returnable.

**PRICING** Due to any increases in raw material beyond our control, prices are subject to change without notice.